

KE2001A REFERENCE GUIDE

Table of Contents

1	Functions	2
1.1	Place a Call	2
1.2	Answer a Call	2
1.3	End a Call	2
1.4	Place a Call on Hold	2
1.5	Redial the Most Recently Dialed Number	2
1.6	Phone book	2
1.7	Call history	2
1.8	Volume control	2
1.9	Abbrdialplan (Speed Dial)	3
1.10	M1—M10 Speed Dial	3
1.11	Mute	3
1.12	Call Duration Display	3
1.13	Upgrade Indicator	4
2	Service Features	4
2.1	Caller Number Display	4
2.2	Balance Display	4
2.3	Call Hold / Retrieve	4
3	Upgrade	4
3.1	Upgrade by Web	4
3.2	Upgrade by Phone	4

1 Functions

1.1 Place a Call

- Lift the handset and dial the number.
- Press the **speaker** button and dial the number. Lift the handset when the party answers.
- Press a speed dial button.

1.2 Answer a Call

- Lift the handset.
- Press the speaker button

1.3 End a Call

- Hang up the handset.
- Press the **speaker** button (if using the speaker).

1.4 Place a Call on Hold

- Press the **Hold** button.
- To return to the call, press Hold again.

1.5 Redial the Most Recently Dialed Number

- Lift the handset and press the **redial** button, or simply press the **redial** button to activate the speaker.

1.6 Phone book

1.6.1 Use Phone Book to Make a Call

Press **PHONEBOOK** button, then press **UP/DOWN** to view records. If you want to make a call, press **#** or **CALL** to dial out.

1.6.2 Query or Add Phone Number

Press **SET/OK** to enter setting menu, using **UP/DOWN** to select **PhBook Settings**, press **SET/OK**, then use **UP/Down** to select querying or adding phone number. If you select querying phone number, you can press **#** or **CALL** to dial out the queried number when you want to make a call.

1.7 Call history

Press **SET/OK** button to enter setting menu, using **UP/DOWN** to select **PhBook Settings**. Press **OK**, then you can select placing, deleting or saving missed call, received call and dialed call.

1.8 Volume control

1. When handset is off-hook press **VOL+** to increase the volume of handset, press **VOL-** to lower it.
2. When using speaker press **VOL+** to increase the volume of ringer and speaker, press

VOL- to decrease it.

3. In standby state, to adjust the ringer volume press **VOL+** to increase or, press **VOL-** to decrease it.

You can also adjust the volume of your voice sent to the other phone.

Login the Web configuration page of the phone to set the input volume of handset. This will determine the level of the sound from the Phone.

! NOTE: Volume is reset to default volume when the phone is turned off or restarted.

1.9 Abbrdialplan (Speed Dial)

This is a table that allow you to program phone numbers or “prefixes”. When using this feature, you can enter specific number patterns, which when dialed will actually dial out different or addition digits. Once programmed there are no special buttons to press to initiate this feature.

For example: If you live in Northern Virginia, (area code 703), and you keep forgetting to dial “1” when you are calling local calls, you can create an entry to allow you to compensate for when you forget the “1”. To do this, your entry would have an index of “703” and an entry of “1703”. Now when ever you dial 703 followed by the phone number, your KE2000A will dial 1703 and the phone number.

Method of application:

- 1) Press ‘SET/OK’ to enter the main menu, and ‘DOWN’ to scroll to ‘Advanced settings’.
- 2) Press ‘SET/OK’ to the submenu and ‘DOWN’ to select ‘Use AbbrDialPlan’;
- 3) Press ‘SET/OK’ and then input 1 and press ‘SET/OK’;
- 4) Press ‘DOWN’ to select ‘Add AbbrDialPlan’, press ‘SET/OK’ to add AbbrDialPlan.

1.10 M1—M10 Speed Dial

If M1-M10 has been programemd in the phonebook, then pick up the handset, press the appropriate button M1-M10, the number will be automatically dialed out. If it hasn’t been programmed, a warning will appear. Follow the prompts to program the number.

1.11 Mute

The mute function on your handset allows you to hear your caller, but your caller will not be able to hear anything you say.

Press **MUTE** key on your handset to talk privately with someone else without the person on the phone hearing you. Press **MUTE** again to continue your conversation with the other party.

1.12 Call Duration Display

KE2001A supports a call duration display for each call, letting you know how long you have been on each call.

1.13 Upgrade Indicator

When there is new version of software or new features, the server will ask the user whether they want to upgrade via the LCD display.

2 Service Features

! Important Note: Your service provider may can not support your service features to some of the callers or callees.

2.1 Caller Number Display

The LCD on your VoIP phone will display incoming caller number, if available.

2.2 Balance Display

The LCD on you VoIP phone will display your account balance, if available.

2.3 Call Hold / Retrieve

When you on a call, press **HOLD** to put a party on hold, press **HOLD** again to retrieve the party. In the "Hold" process, you and the party can't hear each other's voice.

3 Upgrade

There are two methods to upgrade your phone: upgrading by Web or phone

3.1 Upgrade by Web

Before upgrading, you will need to enable **Remote Permission** by your KE phone. Press the SET/OK>DOWN>Setting Options>SET/OK>DOWN>Remote Permission (default is disable)>SET/OK, then login the Web configuration page, select the upgrade file saved in your phone and click **Update Firmware**

3.2 Upgrade by Phone

Press SET/OK>DOWN>Advced Settings>DOWN>Upgrade Now!>SET/OK>SET/OK

! Note: Please make sure your power supply is working normally during the upgrade process. In addition, the upgrade duration is based on the network status.